



**Specialist-Patient Provider Agreement
Great Lakes Cancer Management Specialists
As a part of your Patient-Centered Medical Home Neighborhood,
We welcome you to our specialty practice!**

A Patient-Centered Medical Home Neighborhood (PCMH-n) is a system of care in which a team of health professionals work together to provide your entire healthcare needs. You, the patient, are the most important part of the PCMH-n. When you take an active role in your health and work closely with us, you can be sure that you're getting the care you need.

We are partnering with your Primary Care Physician (PCP) who is your Patient Centered Medical Home. We are sharing their commitment to effectively and efficiently work together to manage your care. As our Specialist, we will be sharing information about your condition and provide recommendations, guidance and periodic follow-up.

As our patient, we trust you to:

- Keep your appointments as scheduled or call and let us know when you are unable to keep your appointment.
- Make healthy decisions about your daily habits and lifestyle.
- Seek the advice of your PCP before you see other physicians.
- Follow the care plan that is agreed upon or let us know why you cannot follow the plan, so we can try to help you.
- Tell us what medications you are taking.
- See your PCP for all preventive services.

As your Specialist, I will:

- Communicate with your Primary Care Physician (PCP) and provide timely written reports.
- Notify your PCP of no-show and/or canceled appointments and other actions that may place your care in jeopardy.
- Notify your PCP if you are being referred to another specialist.
- Remind you of testing due and inform you of the results.
- End every visit with clear instructions about expectations, treatment goals and how I will coordinate with your PCP.

Coordination of care and communication back to your Primary Care Physician is my priority. Should you have other physicians managing your care, please inform them that we are the specialist clinic managing your breast condition and that communication is required regarding any of their treatment that may interfere with your treatment plan.

Great Lakes Cancer Management Specialists

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Macomb Medical Campus 17900 23 Mile Road, Suite 402 Macomb Township, MI 48044

T: 586-868-9090 **F:** 586-868-9005

Webber Cancer Center 11800 E. 12 Mile Road Warren, MI 48093

T: 586-576-1615 **F:** 586-576-1628

River District Doctors Park 4014 River Road, Building 1 East China Township, MI 48054

T: 810-326-1583 **F:** 810-326-1553

Great Lakes Cancer Management Specialists

PRACTICE HOURS

MONDAY THROUGH FRIDAY

8:30 am. - 5:00 pm.

- Should you have an AFTER-HOURS issue please contact the office for your Hematology/Oncology needs. We will direct you with the next steps.
- Should you have an issue not pertaining to care you received from our office, please contact your Primary Care Physician.
- Should you need a refill on a medication that was prescribed to you from our office, please contact the office during business hours.

Ask any of our staff about Community Services or contact the following:

NEED HELP? 2-1-1 is now available. Dial 211 from any phone and you will be connected to a referral hotline that can connect you with non-profit agencies in your area that can help with human, health and social needs (i.e. utilities, housing, health insurance, food, diapers etc.).

A listing of the area resources can also be found on the website:

<https://www.referweb.net/uwjc>

Ask about our Patient Web Portal.

We Have a Patient Portal that supports two-way, secure and compliant communication.