

PATIENT-SPECIALIST PARTNERSHIP AGREEMENT

The health and wellness of our patients is a top concern of this office. Providing the best possible specialty care to every patient is our primary goal. Your care will be coordinated with your Primary Care Physician. Below are some guidelines to make the best of this partnership.

As our patient, your responsibilities are to:

- Prepare for and keep scheduled visits or reschedule visits in advance whenever possible
- Follow through with recommended testing and contact our office if you are unable to get these tests completed
- Participate and commit to the treatment plan that has been developed for you
- Be sure you understand the treatment plan, if not ask questions
- Tell us immediately if you are unable to follow your recommended treatment plan so we can modify it for you to receive the best results possible
- Be honest about your history, symptoms and other important information about your health
- Tell your healthcare team about any changes in your health and wellbeing
- Follow up with your Primary Care Provider for overall healthcare needs

As your provider office, our responsibilities are to:

- Schedule your appointment as soon as possible
- Communicate regularly with your Primary Care Provider to make sure we coordinate your care
- Consider all your needs when we work with you to develop your treatment plan related to the reason for your referral
- Provide 24 hour access to medical care and same day appointments, whenever possible and provide instructions on how to meet your health care needs when the office is not open
- Provide you with information to help you learn how to self-manage your condition and assist you with establishing goals for this condition
- Provide you with clear directions about medicines and other treatment options
When necessary, direct and coordinate your care through referrals to appropriate community resources
- End every visit with clear instructions about your diagnosis, expectations, treatment goals and future plans

Great Lakes Cancer Management Specialists

Laura Biernat, MD Robert Leonard, MD
Carrie, Dul, MD Tariq Sabir, MD
Wajahat Khan, MD Jerome Seid, MD
Daniel Lehman, MD Muhammad Shurafa, MD



Van Elslander Cancer Center (Gross Point Woods, MI)
Warren Center (Warren, MI)
Macomb Medical (Macomb TWP, MI)
SJHMC Doctors Park (V East China, MI)

Thank you for partnering with our office and taking an active role in your health. In order to enhance our partnership it is important we share some helpful practice information

Our office hours are:

**Monday through Friday
8:30 am to 5:00 pm
Closed weekends and Holidays**

After hours you will be instructed to: Call our answering service at 1-866-452-8710 or one of our offices and follow further instructions

(Please call during business hours for prescription refills and non-urgent matters.)

We have developed a partnership with all St. John Providence Urgent Care Centers and they will forward their findings to our office the following day. Should you find yourself in a situation where you must seek medical care after hours and it is **not** a life-threatening emergency, please use the St John Providence Urgent Care closest to you. A list of these facilities is available upon request. Also, please call any of our offices for your follow up care.

Should you have a life threatening emergency call 911 or please proceed to the nearest hospital emergency department.